



HAMILTON
INSURANCE



COMPANY PROFILE

**RELIABLE,
HONEST INSURERS.**



- Registration number : 374/2010
IPEC Reg number : 68

Zimra Business Partner Number :200111928

○ **COMPANY DETAILS:**

HARARE

Hamilton Insurance (Pvt) Ltd
97 Churchill Avenue
Gunhill
Harare

P.O. Box HG47, Highlands, Harare, Zimbabwe
(0242) – 745611/31/90
+263 78 358 0285
enquiries@hamiltoninsurance.co.zw

BULAWAYO

Office 209
2nd Floor Zimdef House
Fort Street
Bulawayo

Cell: +263 718536620/ 777086442
Tell: 09 602 79/08

About us

Hamilton Insurance is a unique firm providing personalised insurance solutions to personal, commercial and industrial markets in Zimbabwe.

Since our establishment, we have developed a reputation in the industry and the general public based on our client focus and demonstrated ability to understand and deliver on the insurance needs and objectives of all our clients.

Our emphasis is on delivery of affordable, flexible, effective and efficient short-term solutions to our clients including timely settlement of claims. We make use of modern technologies for outreach and optimize use of our IT system to enhance efficiency. We believe these attributes; among others will enable you to benefit from the wealth of our short-term insurance knowledge.

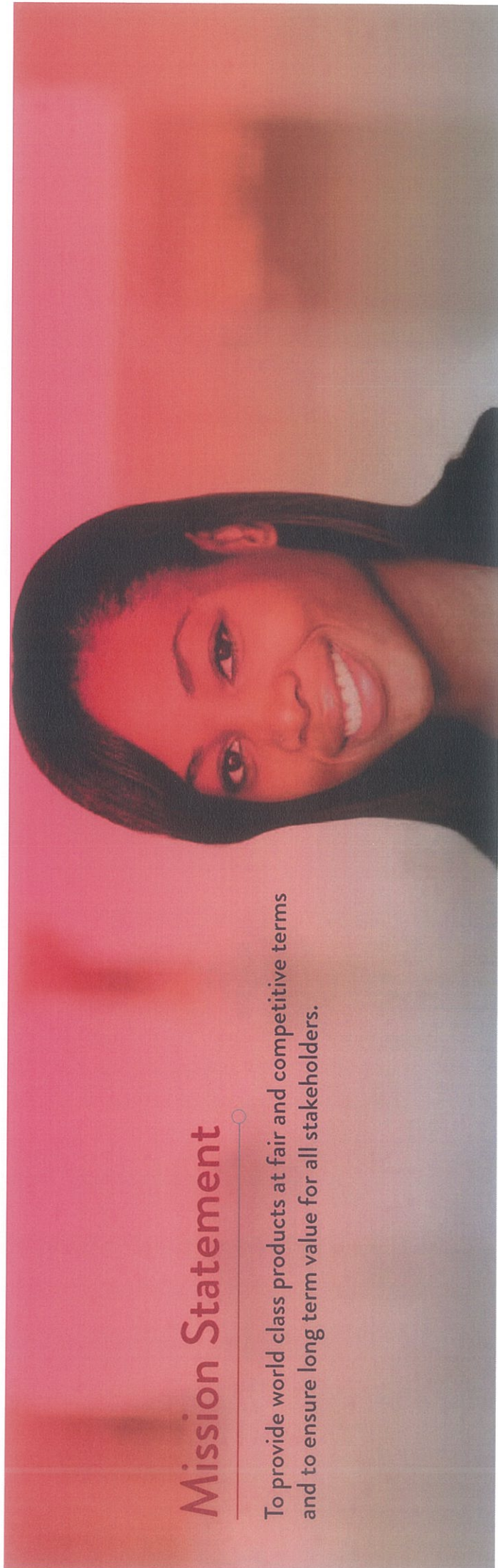
Hamilton Insurance is a financially stable institution and continues to be innovative in its product offering, thereby making its voice heard in a fairly competitive industry.





Vision

To be the leading short-term insurer of choice.



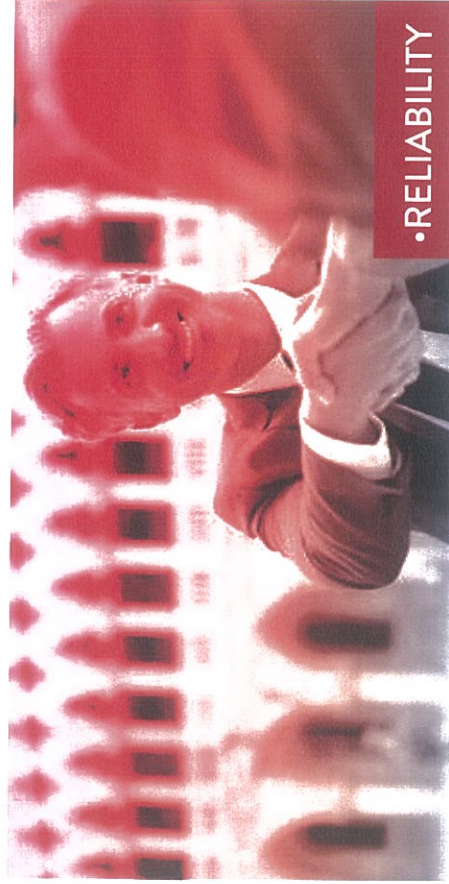
Mission Statement

To provide world class products at fair and competitive terms and to ensure long term value for all stakeholders.

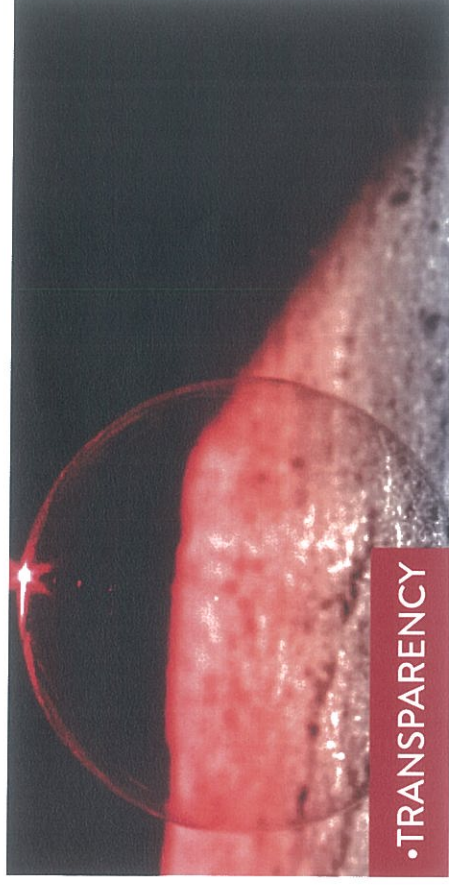
MISSION

- S** Seeking constant improvement in business performance through implementation of quality assurance systems
- U** Understanding and caring for the needs of our customers
- C** Creation of a working environment that provides respect and dignity, motivation and maintenance of integrity
- C** Continuous development of staff through carefully chosen and structured personal development programs
- E** Engagement of human capital with high professional expertise
- S** Seeking continuous deliverance of first class world expertise
- S** Seeking to uphold high ethical standards

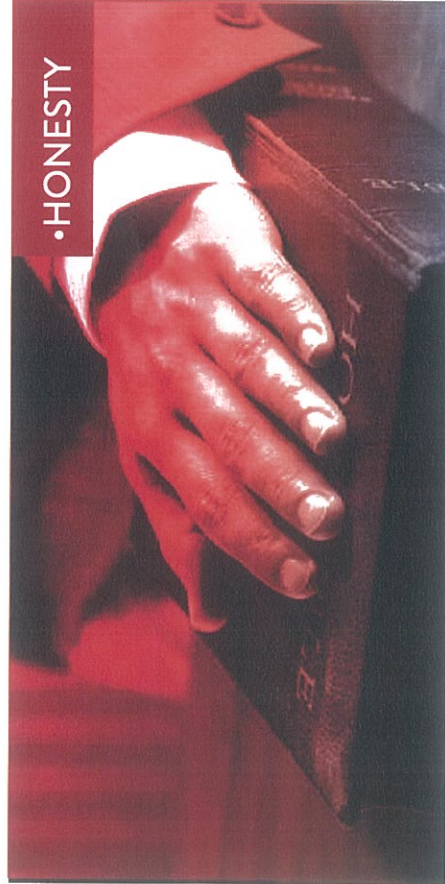
Values



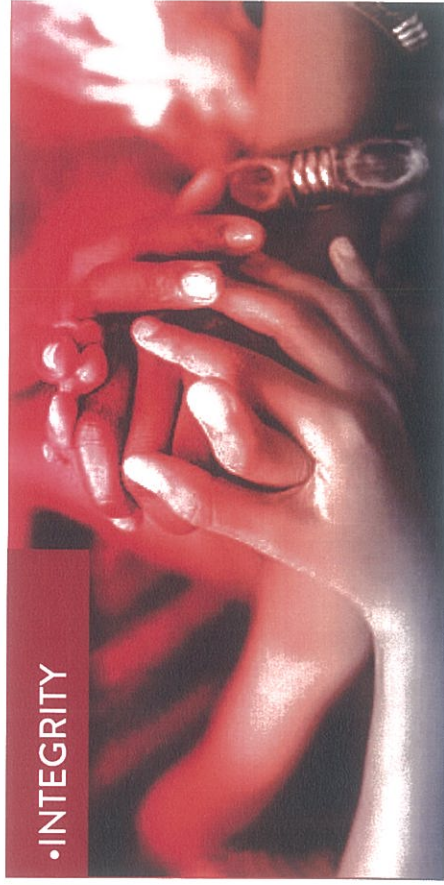
•RELIABILITY



•TRANSPARENCY



•HONESTY



•INTEGRITY

COMPANY DIRECTORATE

BOARD MEMBERS:

- **Brig General E. Madzingira Rtd** (Chairman)

Directors

- **Mrs C. Nyakudya** (Human Resources)
- **Mr S. Dimairho** (Business Development)
- **Mr S. Mutumbwa** (Legal)
- **Mr M. Marimo** (Information Technology)
- **Ms D. Sanhanga** (Legal)
- **Mr I. Maunganidze** (Finance)
- **Mrs J. Nousenga** (General Manager)

AUDITORS:

- BDO (Zim)

BANKERS:

- NMB Bank
- POSB Bank
- Steward Bank
- CBZ Bank

SHAREHOLDERS:

- Hamilton Insurance Shareholding Structure

Finetech :40%
Amanpour :35 %
Finecash :25 %

CORE PERSONNEL ○

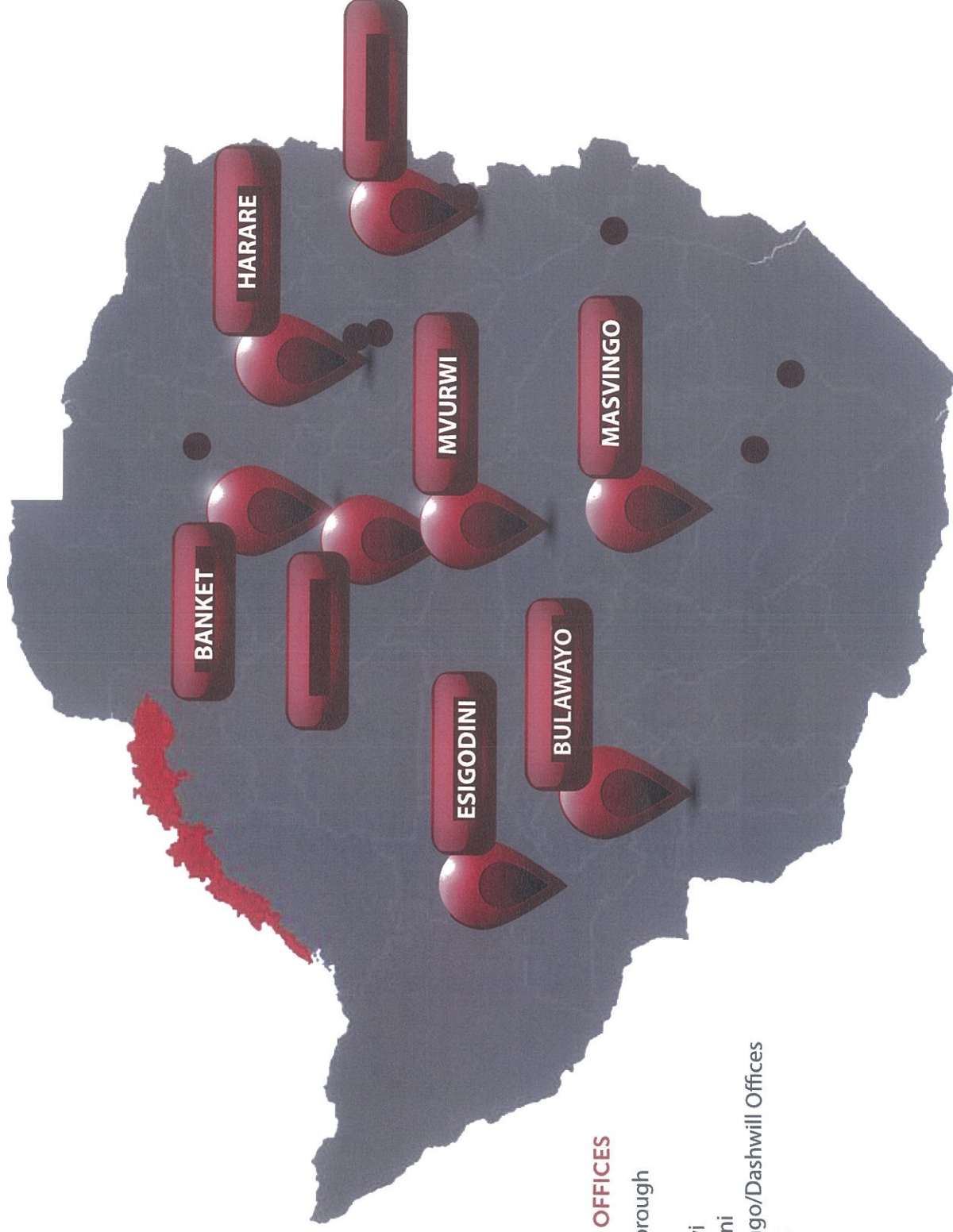
Hamilton Insurance has qualified and motivated staff. The company has systems that support on the job coaching and intensive training and other structured staff development programs.

The key personnel have extensive experience in the short-term insurance industry. The experience of key staff allows us to allocate appropriately experienced and qualified personnel as required to ensure successful delivery of all our work.

Below are the key personnel of Hamilton,

- **MRS J NOUSENGA** : GENERAL MANAGER
- **MR F. KAMURUKO** : HEAD OPERATIONS
- **MRS V PARADZA** : HEAD FINANCE
- **MR P CHITAMBWE** : BULAWAYO BRANCH CONTROLLER

HAMILTON INSURANCE BRANCH NETWORK



ZIMPOST OFFICES

1. Marlborough
2. Mbare
3. Mvurwi
4. Esgodini
5. Masvingo/Dashwill Offices
6. Banket

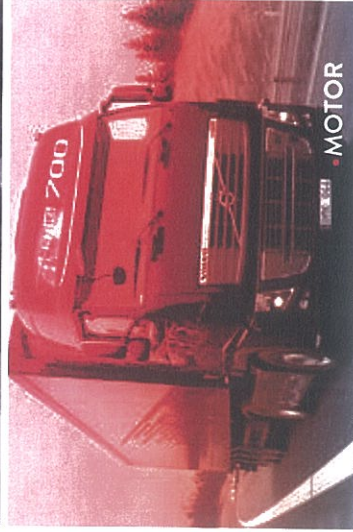
OUR PRODUCTS

Hamilton Insurance underwrites all classes of short term insurance within its Commercial and Personal Lines. Commercial lines covers small to medium enterprises (SME's) to large corporates. Personal lines provides insurance to the general public in their personal capacities as indicated below.

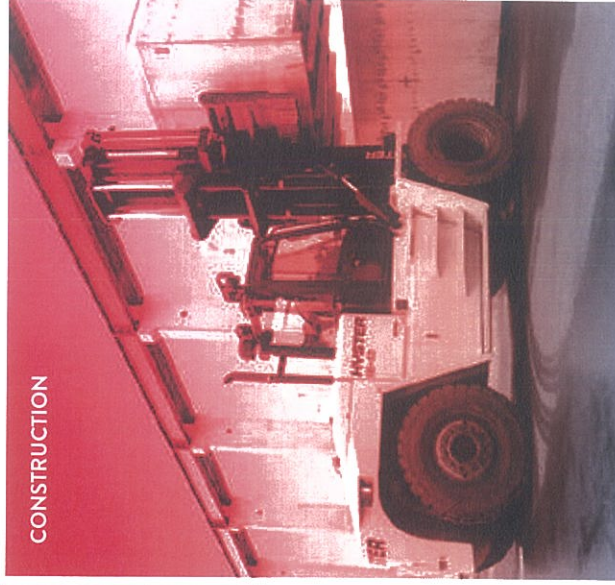
COMMERCIAL INSURANCE:



FARMING



MOTOR



CONSTRUCTION

- Farming
- Motor
- Construction
- Engineering
- Goods in Transit
- Industrial properties
- Marine Insurance (Hull & Cargo)
- Travel Insurance
- Credit Insurance
- Bond & Guarantees Insurance
- Risk Management Services

OUR PRODUCTS

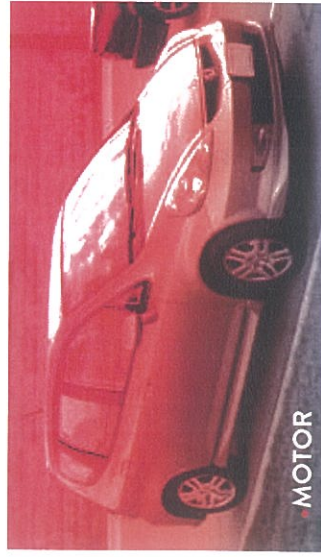
PERSONAL INSURANCE:



HOME COMPREHENSIVE



PERSONAL ALL RISK



MOTOR

- Home comprehensive
- Personal All Risk
- Motor
- Hospital cash plan



PREMIUM

THE FOLLOWING METHODS CAN BE USED FOR PREMIUM PAYMENTS

- Cash and cheque (directly at the Head Office, Branches, Zimpost Offices or through our agents/brokers)
- Bank Transfer
- Mobile Money Transfer



WHY HAMILTON INSURANCE

CLAIMS SETTLEMENT

Claims settlement is one of our key performance indicators. We place much emphasis on speedy reimbursement of losses suffered by our insured or any other party which we are obligated by the insurance contract to pay.

To ensure that our claims processing cycle is effective and efficient, we have result-oriented staff, a preferred list of regulated/registered panel beaters and other service providers. We have gone further, ahead of the industry to settle selected claims in cash to ensure that our clients get value for their money.



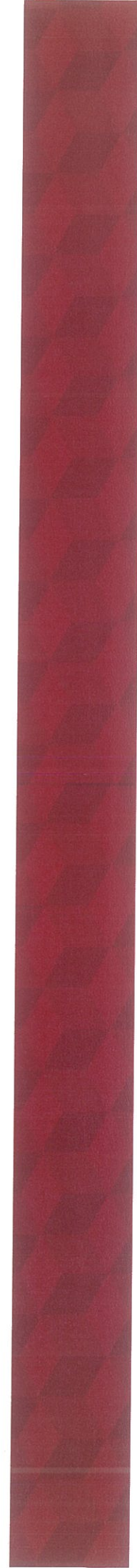
REINSURANCE POLICY

We utilize a Reinsurance Broker for the placement and arrangement of reinsurance programs with reputable reinsurers (rated).

RISK MANAGEMENT SERVICES

We believe that appropriate Risk Management advice will result in managing our clients' insurance budget as we recognize the opportunities in the diversification of risk that can help the client in identifying hedges.

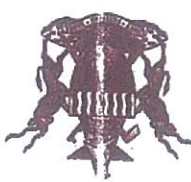
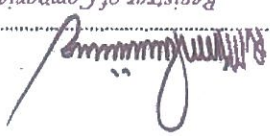
We have facilities for FREE risk valuations and surveys to ensure that assets are insured at their correct values.



BUSINESS PARTNERS (INSURANCE BROKERS)

We have engaged the following business partners in writing business since our inception

- **REGISTERED INSURANCE BROKERS**
- **ZIMPOST OFFICES**
- **EXECUTIVE AGENTS**

Certificate of Incorporation	
ZIMBABWE  REGISTRAR OF COMPANIES 08 FEB 2010 PO. BOX CY 177, CAUSEWAY ZIMBABWE	No. 374/2010 Receipt NO. 0868453 USD20
I hereby Certify that HAMILTON INSURANCE (PRIVATE) LIMITED is this day incorporated under the Companies Act [Chapter 24:03] and that the Company is Limited. GIVEN under my Hand and Seal at HARARE this 8TH day of FEBRUARY 2010  Registrar of Companies	

Commissioner of Insurance,
Pensions and Provident Funds

Ms. Mipofu

Ms. Mipofu

Date of issue

2nd July 2010

is registered as an insurer / insurance broker / a mutual society in terms of the Insurance Act (Chapter 24:07).

Hamilton Insurance (Private) Limited

This is to certify

Certificate of Registration

INSURANCE REGULATIONS, 1989 (Section 6)

INSURANCE ACT (CHAPTER 24:07)

Insurance & Pensions Commission
P.O. Box HR 6773, Harare



Form 4
Certificate No. 68

CONTACT:

HARARE

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Gunhill
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Cel: +263 783580285

KADOMA

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Office 7
Kadoma

Cel:+263772321634

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209 2nd Floor
Zimdef House
Bulawayo

Cell: 263 776 081 591/715653998
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